Ryoko Hughes

🌐 https://creativeseals.com

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💬 ABOUT

I am a Senior UX/UI Designer & Front-End Developer with over 10 years of industry experience, from small agencies to large enterprises delivering various projects. I design and build user-friendly websites, applications, and systems.

🖥 SKILLS

User Experience Design

Figma · Photoshop · Illustrator · InDesign · Miro/Mural · UserTesting · Adobe Analytics · UX Research · Information Architecture · User Flow · Wireframing · Mockup · Prototyping · Accessibility · Design System

Front-End Development

HTML · CSS · SASS · Angular · Java Script · GitHub · SVN · Wordpress · AEM · Adobe Target · Agile Metodology · Jira

🎓 EDUCATION

Associate Degree in Graphic Design
International Art & Design College

UX/UI Certification
Georgia Institute of Technology

UX Certificate Courses
Bentley University

WORK EXPERIENCE

🖱 Senior UX/UI Designer

Citizens Bank 📅 JAN 2022 - PRESENT 📍 REMOTE

- Provided Competitive Analysis, Information Architectures, Wireframes, User Flow, UI Mockups, and High-fidelity Prototypes for various redesign projects
- Collaborated with experience owners, UX researchers, external agencies/vendors and principal/junior designers
- Conducted UX research and Usability Tests utilizing UserTesting platform
- Designed Customer Center web application that utilize Generative AI technology

✒ UX Designer

Global Payments 📅 APR 2021 - DEC 2021 📍 REMOTE

- Lead designer for Disputes Management software. Provided User Flow, Wireframes, and High-fidelity Prototypes to solve various UX-related problems
- Worked closely with product managers, stakeholders, and operations team. Gathered requirements and conducted UX research
- Worked alongside development team, attended backlog grooming and demo sessions

</> UX/UI Designer & Front-End Developer

Emerson 📅 MAY 2019 - MAR 2021 📍 ATLANTA, GA

- Designed web-based Map applications. Creating Visual, UI Design and Style Guide
- Developed using Angular 8, Bootstrap, SASS, SVN, and ESRI APIs. Provided HTML/CSS code and directions to front-end and back-end developers. Tested all applications on Desktop, Tablet, and Mobile devices

Georgia Power Company 📅 FEB 2016 - MAY 2019 📍 ATLANTA, GA

- Responsible for designing GeorgiaPower.com Home Page, utilizing Adobe Target for personalization and A/B testing
- Designed Wireframes and User Interfaces to enhance web experiences using RWD/Mobile First, and user-centric design across the Southern Company enterprise

🖥 Senior Web Designer

Force Marketing 📅 APR 2014 - DEC 2015 📍 ATLANTA, GA

Ashworth College 📅 MAY 2013 - MAR 2014 📍 ATLANTA, GA

Meta Media, Inc. 📅 NOV 2011 - MAY 2013 📍 ATLANTA, GA

AT&T / Yellow Pages 📅 AUG 2010 - AUG 2011 📍 ATLANTA, GA

- Senior designer/developer for high-quality websites and applications, including User Interfaces, Sitemaps, Wireframes, and Visual designs based on requirements
- Lead designer/developer of high volume microsites for the large corporations including server setup using Wordpress' multi-domain features